

Online Courses provided by Navathome

This is a contract between Navathome and you the student.

Under Navathome.com and consumer protection (Distance Selling) regulations you have a statutory cooling off period of 14 business days from the day you book your course.

At any time during this period you can notify Navathome.com that you wish to cancel your contract with us and your course fees will be refunded on return of the undamaged training materials.

The course materials must be returned in an "as new" condition and the postage paid.

Access to the online course material is terminated immediately.

You will not be able to claim a full refund if the course material has been damaged or if you have no proof of purchase.

Navathome reserves the right to deduct for the net cost of any missing or damaged course materials and postage.

Terms and Conditions.

Payments

Payments for course fees are due, in full, at the time of enrolment.

Payment can be made by bank transfer, by telephone.

Once payment has been made and confirmed students will be sent the student pack and be supplied with the log in information to access the online course.

Local taxes and import duties are not included and may be added by customs for deliveries outside the UK.

Postage

The student pack will be sent on the next working day and delivery to the UK and some European countries is included in the course price.

Additional fees may be applied to addresses outside of these areas.

All packs are sent with tracking information and should be signed for. All packs sent by courier must be signed for.

Navathome will not be held responsible for any duty or expenses incurred in the country of delivery.

Packs sent to care Of addresses.

Navathome will not be held responsible for pack sent to 'care of' address of any type including business, marinas etc.

Replacement packs for those lost after delivery will be at the sole expenses of the purchaser including postage and handling fees.

Pack contents.

Pack contents must be checked on arrival. A list of the contents is in your readme file available from your main menu page.

No replacements for breakages or missing items will be made after the seven day returns period.

Course expiry

There is an initial access period of 6 months which is plenty of time to complete any of the courses offered.

Your access can be extended at any time for up to two years after your access runs out for an admin fee of £30

Access lapses completely if your course has run out and you have not extended within the following two years.

Once a student has passed the assessment their course is complete and their access terminated.

Internet access

Students must have access to the internet and email to complete the course.

Users

The course is not transferable and access is for the applicant only.

Compatibility

Please check that the free trial runs on your device before booking.

The courses do not use a platform so work on most devices including ipad, Iphone, PC, Mac, Android etc.

There some issues with the free chart plotter simulator provided by the RYA. It works on PC and Mac but not on mobile devices. It is not essential to the courses so can be worked around if a student does not have access the PC based units.

Pre course knowledge

Students should be at the correct level for the course being taken. No previous experience is required to take the Day Skipper theory course, Day skipper level theory is required for the Coastal/Yachtmaster theory and Coastal/Yachtmaster theory is required before taking the RYA Ocean theory.

Navathome reserves the right to change a course from Coastal Yachtmaster to Day Skipper if it becomes apparent that the student does not have the required pre course knowledge or the student does not hold a current Day Skipper theory certificate.

What we provide

We will provide online back up and land line telephone backup as required by each student and every endeavor will be made to help students achieve their aims.

We will not disclose information about students unless we are legally obliged to do so or a student has agreed in writing in advance.

By enrolling you confirm that we may hold necessary business information about you including your name, address, course booking, payment and course record. No credit card information is held by Navathome.

Any contract between you and us shall be governed by English law and the courts of England and Wales shall have non-exclusive jurisdiction over any dispute.

All dealings, correspondence and contact between us and you shall be made or conducted in the English language.

Every effort has been made to ensure the accuracy of course information. However, we cannot accept any liability for errors, omissions or inaccuracies in the course content.

We continuously improve the course content and we do welcome any feedback from students which improve the quality of the course.

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