

Haslar Sea School Terms and Conditions of Business

Payments:

- A deposit of 25% of the course fee is payable on booking the course. The booking is not confirmed until the deposit has been paid.
- The final 75% of the course fee and any extras must be paid one calendar month before the course is due to commence. If the course is booked within one calendar month of the start of the course, the full amount of the course is due with the booking. If the final payment is not received the booking may be deemed cancelled and [Haslar Sea School](#) reserve the right to resell the booking.
- If the student wishes to change the dates within one calendar month of the date of the start of the course, [Haslar Sea School](#) will make every effort to accommodate the request. If it is not possible [Haslar Sea School](#) will not be liable for the return of the deposit or any other payments.
- Payments and deposits will only be refunded if The course is resold, or
- Written confirmation of cancellation by the student is received two calendar months or more prior to the course start date.
- If for any reason [Haslar Sea School](#) cancel the course and alternative dates cannot be arranged a full refund will be made, but otherwise shall have no liability to the client.

Age Limits:

- [Haslar Sea School](#) cannot accept students under the age of 18 unless accompanied by a parent/guardian.
- There is no upper age limit, but students should satisfy themselves that they are fit and able to join their chosen course.

Insurance:

- Our yachts are fully insured against accidents and third party liability, but responsibility is not accepted for personal accidents, damage or loss due to your negligence. Unnecessary equipment damage and losses attributed to your carelessness will be paid for by you at replacement price – fair wear and tear accounted for. You are strongly recommended to arrange personal insurance cover for your own cancellation, bodily injury and personal liability.

Students' responsibilities:

Students have the following responsibilities:

- To ensure that they do not take any action which jeopardises the safety of fellow clients, skippers or boats.
- To observe the rules of Customs and Excise and any other authorities to which they may become subject.
- To observe the standards of personal conduct which will not be considered offensive by fellow crewmembers or neighbouring vessels.
- In the event of unacceptable behaviour [Haslar Sea School](#) reserves the right to terminate the offending clients course. Fees will not be refunded.
- **To inform the school of any known medical conditions.**

RYA Certificates:

[Haslar Sea School](#) has high standards of instruction and applies RYA guidelines on the issue of certificates. Certificates will not be issued if, in the opinion of the instructor, the student has not reached the necessary standard.

Health:

- Sailing is an activity sport and it is the responsibility of the student to ensure that they are healthy and fit to sail. Please check with your Doctor if you are in any doubt. If for whatever reason, the skipper

- has to put a student ashore or administer medical aid, [Haslar Sea School](#) or its skippers or other employees accept no liabilities.

Late arrivals:

- [Haslar Sea School](#) will make every effort to revise sailing timetables to accommodate late arrivals. However, if such delays affect other students' courses, the skipper may decide to sail without the delayed student. In such cases, no refund will be given.

Own Boat Instruction/Delivery:

Own Boat Tuition / Delivery is provided on the following basis:

- The vessel is insured by the owner for loss, damage and legal liability to third parties. If on tuition, they undertake to secure the consent of the insurers to this use. If the vessel is on delivery they authorize the company to skipper the craft and undertake to secure the consent of the insurers to this agreement.
- Own boat tuition will only be undertaken on a vessel owned by one of the people attending the course and the owner remains the skipper and legally responsible for the safe management of the vessel at all times (Including when under tuition) and does not hold the Instructor or [Haslar Sea School](#) responsible for any loss or damage.
- The vessel is equipped appropriately and is maintained in a proper and seamanlike condition for the intended sailing area/course. In the event that the course / delivery cannot be completed in the time booked, we will charge for any additional time required.
- The price and number of days quoted assume fair weather and no mechanical failure. Should a course or delivery be delayed for either of these reasons the standard usual daily rate will be payable and any additional days will be charged at the standard daily rate.

Force Majeur:

- In the event of non-performance, partial performance or delay resulting wholly or partly from any force majeure or occurrence or any circumstance whatever beyond the control of [Haslar Sea School](#) including (without limitation) the acts or omissions of third parties, labour difficulties, weather conditions, technical breakdown or accident to any vessel or any part of it, natural disaster or any act of authority, the [Haslar Sea School](#) shall use reasonable endeavours to continue to perform the booking but otherwise shall have no liability to the client. The client shall be liable to pay such part of the price as applicable to that part of the booking which has been performed (if any), and all expenses connected with it, and anything in excess already paid by the client shall be refunded. [Haslar Sea School](#) determination of the applicable part of the price and the connected expenses shall be conclusive in the absence of manifest error.

Complaints:

- If you have any comment regarding the service offered by [Haslar Sea School](#) please initially raise these issues with the member of staff concerned, if you are unable to do this or the issue is not resolved to your satisfaction, please contact the Principal via email or telephone. Complaints must be received within 1 calendar month. We will make an initial response within 48 hours and will make every effort to resolve the issue within 14 days.

Photography:

- During our courses, photographs may be taken. Names of persons photographed will not be released. No payment, or reward will be payable at any time for the use of these photos. If you do not agree to our having sole copyright and permission to use them in full, or in part, as we see fit, then please initial here _____.